What leaves your computer

Aside is an app for Mac and Windows that records calls on the computer and transcribes them there, unless a language the on-device model doesn't know is added (then every call is sent) or the computer is too slow. Voiceprints never leave it; audio leaves only to be transcribed. This page sums up what is sent, where, and for how long, for an IT or security review.

Stays on your computer

Your computer

Audio
Both sides of the call, recorded and kept here

Transcription
An on-device speech model turns audio into text, for English and 24 European languages on a computer fast enough to keep up, unless you've added a language it doesn't know

Voiceprints
How the people you've named sound, kept here

Calendar details
Descriptions, links and attendee email addresses

Never voiceprints →

Your Aside account · United States

Meeting text

Titles, transcripts, summaries, notes, plans, playbooks and speaker names, while you're signed in. The titles, times and attendee names of your next two weeks of meetings. Memory. Transcripts can stay on your computer instead: Settings → Account → Privacy → Keep transcripts on this Mac (this PC on Windows), on each computer where it's turned on.

AI models · Our AI providers

Only the text a feature needs

Guidance gets your plan, playbook, what Aside remembers about who's on the call and recent transcript; a write-up, the whole transcript. Sent through our server. For research before a call, the meeting's title, attendee names and their email domains go to our AI provider from your Aside account. Never used for training.

Speech to text · Our speech-to-text providers

Audio of the calls your computer doesn't transcribe

Every call once you've added a language the on-device model doesn't know, and calls on a computer too slow to keep up, with the title, plan, names and terms: as you talk, and for that language also after the call if lines were missed, or on Transcribe. Never through our server.

Sign-in · Google

Your name and email address.

Billing · Payment provider

Your email, plan and payment status.

Only after you approve →

Only if you connect them

Your AI apps

Claude, ChatGPT or another MCP app can read your meetings, upcoming calendar, playbooks, promises and what Aside remembers about you; write your meeting plans, playbooks and memories, and forget memories; and tick off a promise or open it again. Disconnect it and its access stops straight away.

What's kept, and for how long

	Where	How long
Audio	Your computer	Until you delete it.
Audio sent for transcription	Our speech-to-text providers	We never receive or store it. Our providers keep it only as long as their data processing terms with us allow.
Voiceprints	Your computer	Until you forget them in Settings → General, or turn voice recognition off.
Meeting text and memory	Your Aside account (United States)	Until you delete it or your account. A deleted meeting stays in Trash for 30 days, then it's gone for good.
Upcoming meetings	Your Aside account	Until each one ends, or until you disconnect Google Calendar.
Text for AI features	Our AI providers	We don't keep it. Our AI providers delete it within 30 days, unless it's flagged for breaking their usage policy or the law requires longer.
Notes you share by a link	Your Aside account, shown at the link	The summary and next steps only, until you stop sharing, the meeting is deleted or your account is.
Connected app tokens	Your Aside account, as a hash	Until you disconnect the app or the token expires.
Billing records	Our payment provider	As long as tax law requires, even after your account is deleted.

Hidden when you share your screen

Aside's pill, answer cards and note field are hidden from screen sharing and screen recordings on Mac and Windows, so they don't show even when you share your whole screen. The main Aside window isn't hidden, so close it or share a single window if it's open.

Never used for training

Nothing you record or write is used to train AI models, ours or anyone else's. We don't sell your data, and your meetings are never used for advertising.

Sent over HTTPS

Everything the app sends to your account, our server and Google goes over HTTPS, and audio to our speech-to-text providers over encrypted connections. Aside records audio only: no video, and it never captures your screen.

Deleting your data

Delete a meeting and it goes to Trash, where you can restore it for 30 days. Delete your account in Settings → Account and everything stored in it is deleted from our servers, your AI apps are disconnected and your subscription is cancelled. Recordings and voiceprints are on your computer, so delete them there.

Who handles your data

Providers store your account, run our server, run the AI features, transcribe calls online, take payments and measure our ads. The privacy policy has the details.

Certifications

Aside doesn't have SOC 2 or ISO 27001 certification. If your company needs a questionnaire filled in, email privacy@asidehq.app.

For your IT team

No bot to approve

Aside hears the microphone and the computer's sound. Nothing joins the meeting, so it works where recording bots are blocked.

Nothing in the call app

No Zoom app, Teams add-in or browser extension, and no admin approval in the call app.

No admin rights on Windows

The Windows installer installs for the current user. On a Mac, Aside goes in Applications like any app.